

# NEOWARE DEVICE MANAGER

Neoware's next generation in management software, simplifies device management from a single console. Power, flexibility, and security at your fingertips.

Neoware Device Manager provides a software dashboard that allows a single professional to track, configure, upgrade, clone, and manage up to thousands of devices with almost effortless ease. Dramatically simplify device deployment, task automation, compliance management, and policy based security management allowing for greater business agility.

## FEATURES

Neoware provides customized thin client products for server-based applications that are compatible with a variety of operating systems and applications, including Citrix MetaFrame and WinFrame Server, Windows 2000 and Windows 2003 Terminal Server, SCO-Unix and Linux.

Neoware's management software, Neoware Device Manager, is an administrative tool based on open Internet standards developed by Neoware. Through a management console, it enables the administrator to remotely monitor, control and configure an inventory of thin client devices. A thin client is a hardware terminal that is designed to either remotely or locally access applications and resources running on a central server.

### Simplify Desktop Administration

The cost of maintaining a distributed thin client network has grown significantly. Reducing day-to-day maintenance through automation is key to reducing operating costs. Neoware Device Manager offers automated management tools and administrative templates which enable organizations to better utilize Neoware Device Manager and take advantage of its powerful automated management features.

### High Availability

Neoware Device Manager provides improved availability through enhanced clustering support. Clustering services have become essential for organizations deploying critical e-commerce and line-of-business applications, because they provide significant improvements in availability, scalability and manageability.

### Better Scalability

Neoware Device Manager can manage small office environments to large enterprise organizations consisting of thousands of thin clients throughout the world, remotely.

### Enhance Productivity

Neoware Device Manager has the ability to clone devices, run system reports, and group and sort devices, to help you manage your network proactively by enforcing policy, automating tasks, and simplifying updates. IT can now spend their time working on more strategic initiatives.

### Gain Control with Asset Management

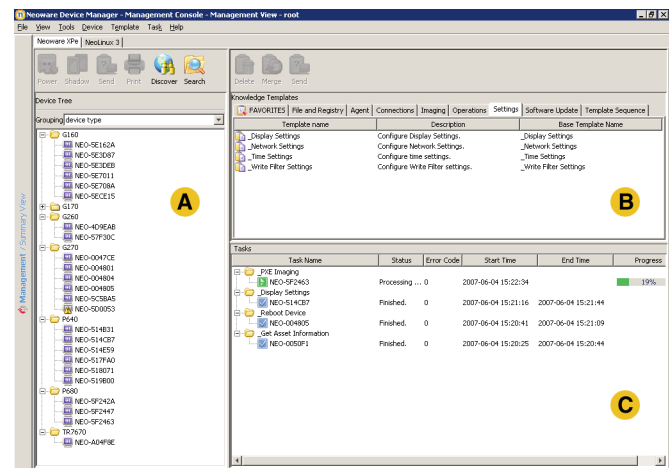
With Neoware Device Manager, Administrators can see the exact status of all thin clients in an enterprise, at one glance. Schedule updates for select groups of clients, or update them all at once. Administrators can also take control of a client remotely, or "shadow" a user.

### Save Time with Templates

Neoware Device Manager provides highly customizable, predefined functions, allowing Administrators to build and utilize Templates in their daily administrative duties. Neoware publishes many common templates which are included in the product. In addition, Administrators can easily create customized templates specific to their unique environment to further simplify management tasks.

### Greater Efficiency and Savings

Combined with Neoware thin clients, Neoware Device Manager helps companies get the greatest return on infrastructure investment and lower the total cost of ownership (TCO). Neoware Device Manager allows corporations to build out their business while providing an IT infrastructure that runs more efficiently.



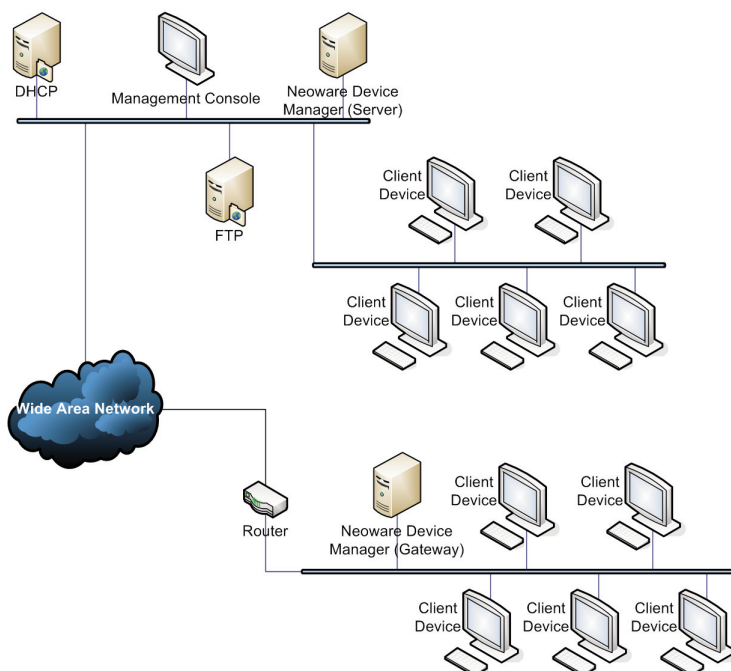
The Neoware Device Manager management console

- A Filtered view of thin clients
- B Executable knowledge templates
- C List of tasks performed

# NEOWARE DEVICE MANAGER

Feature	Benefit
Centralized management of software configuration and upgrades	Flexible asset management with client agents.
Highly scalable enterprise management tool	A central server-based database that supports WAN environment
Task based with strong scheduling mechanisms	The ability to easily create, store and update tasks
Robust reporting tool	Ability to report on work done and task status
Control management	Ability to access any file or the system registry in client devices
XML-based task file	Greater flexibility and extensibility across various programs and platforms
Powerful template system with predefined functions	Easy to use design tool for administrator to create tasks
MMC (Microsoft Management Console) look and feel	User-friendly graphical user interface
Multiple database support – MS-SQL, MySQL and Access	Easy and powerful repository management
Robust Windows XPe device management	Easy to make EWF settings for XPe agent
Easier setup and management of agent	Expedites response time
Definable user security	Distributed management features and security can be defined for each group
Secure configuration	Communicates with data encryption (SSL) and data compression between Neoware Device Manager server and gateway; uses DES3 database encryption

Neoware Device Manager provides maximum scalability by using a server, FTP repository, and gateway architecture.



## REQUIREMENTS

### Neoware Management Server

- Operating System: Windows 2000 Server (SP4), Windows 2003 Server.
- FTP: Information Server (IIS) 5.0 or Rhinsoft Serv-U FTP Server 4.0.
- Third-party software:  
JVM: SUN Java Runtime Environment version 1.4.2.  
DBMS: Microsoft Access 2000 or later or MySQL 4.1 or Microsoft SQL Server 2000.

### Neoware Management Console

(accessing via a remote computer)

- Operating System: Windows 2000 Professional (SP4), Windows 2000 Server (SP4), Windows XP Professional SP2, Windows 2003 Server.
- Third-party software:  
JVM: SUN Java Runtime Environment version 1.4.2.

### Neoware Management Gateway

(accessing via a remote computer)

- Operating System: Windows 2000 Professional (SP4), Windows 2000 Server (SP4), Windows 2003 Server.

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